

# General Information

## Transportation

We use our own 4WD vehicles plus chartered vehicles, aircraft and boats to provide transport to and from our walks.

- Most of our vehicles are registered as self drive hire cars. This **1** helps keep costs down, **2** allows our clients to share in the driving if they wish to do so and **3** ensures that no guide will feel it necessary to continue driving when he or she feels tired.
- Our listed prices include the cost of the vehicle hire.
- Transportation in our vehicles conveys no rights other than those you would get if you hired the vehicle and did the trip yourself without a guide.

### You can use your own vehicle

- On any trip using self drive vehicles, you may provide your own transport (4WD is necessary on most trips) and get a discount.
- The value of the discount depends on distance travelled and the number of passengers carried. It ranges from \$20 to over \$500. Please ask for details.

## Connections

- Unless otherwise stated, transportation on all complete trips is from and to Darwin, Kununurra or Alice Springs.
- Except where we use chartered aircraft, those doing part trips have to find their own way to and/or from our connection points, all of which have regular bus services. For example, those doing only one section of most Kakadu Highlights trips have to provide their own transport to or from Cooida.
- Unless otherwise stated, never schedule connections the same day that a trip or section begins or ends without contacting us first.
- There is an important pre-trip meeting the evening before departure for all trips.
- Trips normally depart about 8 a.m. in the NT, earlier in WA, and return in the late afternoon. See the trip notes for details.

## Willis's Walkabouts booking form

Name .....

Postal Address .....

Phone ..... Fax .....

Email .....

Trip Chosen .....

Full Trip or Section .....

Date..... Amount Enclosed \$ .....

Further information on any and all trips can be obtained by contacting:

**Willis's Walkabouts**  
12 Carrington Street  
Millner NT 0810  
Phone 08 8985 2134  
Fax 08 8985 2355  
Email [rrwillis@internode.on.net](mailto:rrwillis@internode.on.net)



## Discounts and Surcharges

- Discounts are listed on our trip list.
- Advance purchase discounts can be as much as 20%.
- Those who book well in advance can guarantee themselves a place, a departure and a discount.
- Those who try to book late are often disappointed.
- If we are forced to cancel a trip, we do our best to give at least five weeks notice. If we cancel a trip, all fees paid will be refunded.
- If we don't have enough bookings to guarantee departure, those who have booked can often guarantee departure if they are willing to pay an extra fee. This fee varies from trip to trip based on the number of bookings and our cost to run that particular trip. Details on request.

## Liability

- Participants must be aware of the risks involved in the activities and travel associated with these holidays.
- Participants must be aware that they will be travelling in areas which are subject to climatic extremes.
- We reserve the right to change the itineraries if in our opinion, this should be necessary for any reason whatsoever.
- Any expenses incurred by participants as a result of any delay, alteration or curtailment of scheduled departures, no matter how caused, are their own responsibility. Neither Willis's Walkabouts nor its agents can guarantee connections and are not liable for failure to make connections.
- Willis's Walkabouts, its agents, employees and sub-contractors accept no liability for injury, damage, delay or loss of any nature and all participants must sign a liability release before their trip commences.
- Participants are liable for their emergency evacuation costs and are expected to take out suitable travel insurance.
- Our Bushwalking Guide, website and registration form have much more detail about what is involved in our trips.

## Insurance

- **We strongly recommend travel insurance.**
- This should cover you against emergency evacuation and cancellation fees.
- Some evacuations are not covered by medical or ambulance insurance. Such an evacuation could cost you more than \$3000.
- Last minute cancellations can mean loss of both the price of the airfare and the cost of the tour.
- This makes it extremely important to obtain travel insurance as soon as you book – or even before. Accidents can happen to anyone – and their equipment.

## Booking Procedure

### No booking can be confirmed until you have

1. Filled in the booking form and paid a \$150 (non-refundable) deposit to us.
2. Filled in and returned a trip registration form and liability release.

### No booking can be finalised until full payment has been made.

This is due

1. **Four months** in advance to obtain the 20% advance purchase discount.  
**Three months** in advance to obtain the 15% advance purchase discount.  
**Two months** in advance to obtain the 10% advance purchase discount.
2. 60 days in advance or at the time of booking, whichever comes later, if the advance purchase discount does not apply.
3. As specified in the trip notes for the overseas trips.

## Cancellation & Refund

If you need to cancel your holiday, you must notify us in writing.

The cancellation will take effect the day it is received. All moneys will be refunded less the incurred costs. For the Australian trips these are:

Over 60 days before departure	\$150
36-60 days before departure	25% of the tour cost
29-35 days before departure	50% of the tour cost
21-28 days before departure	75% of the tour cost
Less than 21 days before departure	Nil refund

**Bookings can also be made through most travel agents.**

